



Amwell, Hailey View, Park Lane and The Limes Surgery
Working collaboratively as **Hoddesdon and
Broxbourne Primary Care Network**



September 2024

Dear Patient

IMPORTANT - PLEASE READ

Information about your appointment within the Enhanced Access service

We are very pleased to offer you an appointment in our Out-of-Hours Primary Care service.

Location: Your appointment will be in Amwell Surgery, Fawkon Walk, Hoddesdon EN11 8FG ([see Google maps HERE](#))

About your appointment time: after booking the appointment you will receive a confirmation text message with the day and time of our Enhanced Access appointment. **PLEASE ARRIVE ON TIME FOR YOUR APPOINTMENT.**

What to bring to your appointment: Unless you have been specifically asked to bring your medications or a sample you do not need to bring anything to our appointment as the clinicians working within the service will have access to your medical records. It is ideal to wear something loose and comfortable as the clinician may wish to physically examine you.

Parking: There are a number of local public car parks on Taverners Way which is about a 4 minute level walk from Amwell surgery. Neighbouring Amwell surgery is an ALDI and Iceland supermarket, both of which offer time limited free parking for their customers.

Please note there are a limited number of disabled parking bays immediately outside the back of the surgery.